

**General Civil Mediation Training Course
for
Tennessee Supreme Court Rule 31**

The University of Tennessee at Martin Office of Extended Campus and Online Studies (ECOS) is offering a program on civil mediation.

**Monday – Friday, February 1-5 and February 8-12, 6:00 – 10:00 p.m. or
Monday – Friday, February 22 – 26, 8:00 am – 4:00 pm or
Monday – Friday, April 26 – 30, 8:00 am – 4:00 pm
Location – UT Martin campus**

Instructor: Raymond L. Stevenson
General Civil Case Mediator for the Consultant and Mediation Institute

Cost: \$1,275, includes training materials

While the course will deal to some extent with interpersonal conflict resolution in its skill-building segments, it will primarily focus on the resolution of conflict between individuals versus companies or agencies and interdependent groups or units. Specifically emphasized will be the skills required, such as communication, creative problem solving and facilitation, and the basic processes used, such as negotiation, conciliation and mediation, in conflict resolution.

The participants will examine the current theory in conflict resolution – legal, ethical and emotional issues that are common in disputes – and the format by which employment disputes are resolved. This course is approved by the Tennessee Supreme Court Alternative Dispute Resolution Commission.

To register for a workshop, contact ECOS at 731- 881-7082 or visit the Web at http://www.utm.edu/departments/ecce/non_credit_registration.php.

Questions? Contact: Mr. Stevenson at 731-571-4408

**Extended Campus and Online Studies (ECOS)
110 Gooch Hall
The University of Tennessee at Martin**

**731-881-7082
ecos@utm.edu
<http://www.utm.edu/ecos.php>**