



Purchasing and Business Services

May 30, 1984

M E M O R A N D U M

TO: Mr. Mike Gower

FROM: D. B. Crawley

SUBJECT: Computer Terminal Repair

I recently had two Digital computer terminals which had lightning run in on the wires and suffered extensive damage. These terminals had not been placed on a maintenance contract with Digital but were taken to the Computer Center to be repaired anyway. The Digital repairman quoted me a price of over \$800 per unit. This seemed outrageous to me and I elected to have our electronic repair people try to repair these units. Mr. Lee Bennett has just recently completed these repairs and at a cost of only \$15 for both units. I feel he is to be commended for his work in this area.

I plan to send Mr. Bennett to the Fortune and IBM schools so that he will be able to repair the small personal computers of these two brands. His work in this area should save the University many dollars in the future.

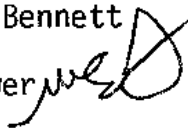
wg

cc: Mr. Lee Bennett



June 18, 1984

MEMORANDUM

TO: Mr. Lee Bennett
FROM: Mike Gower 
SUBJECT: Computer Terminal Repair

Mr. Crawley recently shared with me some information concerning your efforts in repairing two Digital computer terminals resulting in a significant savings to the University. Thank you for a job well done.

I am also pleased to learn that you will soon be receiving formal training at two computer schools. Congratulations on the appointment.

nc
cc: Mr. Dru Crawley