What’s New in U.Commerce 6.0 – Bill+Payment Suite
Bill+Payment 6.0

- New Student Interface
- Billable Moment
- Line Item Payments
- 1098-T Support
- Payment Plans
- eRefunds
- Other Op Center and Student Configuration Changes
New Student Interface

- New Tiered Menu
- Account Alerts
- Elimination of Quick View Area
- Amount Due v. Total Account Balance
- Changes to Terms (and their impact on Students)
- Streamlined Payment Process
- New Payment Options to provide to students
- Last 4 digits of saved payment method are visible
New User Interface

Welcome to your Student Account Center!
Here you can view bills and recent account activity as well as make payments and store payment profiles. In addition, you can set up your parents or guardians to access your bills and make payments on your account.

Account Alerts
To have your refunds deposited directly, complete your setup on the Refund Account Setup page.

My Account
Current Account Status

<table>
<thead>
<tr>
<th>Amount Due</th>
<th>$6,060.00</th>
</tr>
</thead>
<tbody>
<tr>
<td>Estimated Financial Aid</td>
<td>$1,700.00</td>
</tr>
<tr>
<td>Amount Due Including Estimated Aid</td>
<td>$4,360.00</td>
</tr>
</tbody>
</table>

- Make a Payment
- View Account Activity

Statements
- eBill Statement
A new bill for Student Accounts was delivered on 2/1/11.
Account Type: Student Accounts
Statement Date: 2/1/11
Bill Amount: $3,267.50

Term Balances
- Fall 2010: $200.00
- Spring 2010: $0.00
- Fall 2011: $5,465.00
- Spring 2011: ($1,305.00)
Amount Due v. Total Account Balance

Amount Due is the Amount Due from your Banner system.

Balance is the total of the balance on unpaid charges on selected terms in Term Management.
Amount Due v. Total Account Balance

Configured in the Host System Integration menu
Changes to Terms

- Term Management has been moved to the Host Integration menu in the Operation Center.
- You can choose which terms are visible when students choose to make a deposit payment.
- If using the Total Balance option, you may need to add more terms. **Balances are only included from enabled Terms.**
- Term Balances can now be included on Welcome Page if you are using the new Term Payments options.
- Terms which have a $0 balance can be hidden from the student’s view.
- Schools using Alternate Host System Accounts can specify a default term for each group.
## Term Management

<table>
<thead>
<tr>
<th>Current Term</th>
<th>Description</th>
<th>Code</th>
<th>Use For Deposit</th>
<th>Action</th>
</tr>
</thead>
<tbody>
<tr>
<td>Fall 2010</td>
<td></td>
<td>201009</td>
<td>Yes</td>
<td>Edit Disable</td>
</tr>
<tr>
<td>Spring 2010</td>
<td></td>
<td>201001</td>
<td>Yes</td>
<td>Edit Disable</td>
</tr>
<tr>
<td>Fall 2009</td>
<td></td>
<td>200909</td>
<td>No</td>
<td>Edit Disable</td>
</tr>
<tr>
<td>Summer 2009</td>
<td></td>
<td>200901</td>
<td>No</td>
<td>Edit Disable</td>
</tr>
<tr>
<td>Summer 2009</td>
<td></td>
<td>200906</td>
<td>No</td>
<td>Edit Disable</td>
</tr>
<tr>
<td>Spring 2011</td>
<td></td>
<td>201101</td>
<td>Yes</td>
<td>Edit Disable</td>
</tr>
<tr>
<td>Graduate Fall 2010</td>
<td></td>
<td>201010</td>
<td>No</td>
<td>Edit Disable</td>
</tr>
<tr>
<td>Satellite Fall 2010</td>
<td></td>
<td>201030</td>
<td>No</td>
<td>Edit Disable</td>
</tr>
<tr>
<td>Graduate Fall 2008</td>
<td></td>
<td>200809</td>
<td>No</td>
<td>Edit Disable</td>
</tr>
<tr>
<td>Fall 2011</td>
<td></td>
<td>201109</td>
<td>Yes</td>
<td>Edit Disable</td>
</tr>
</tbody>
</table>

[View Disabled Terms]
Configuring Display of Terms

Including Zero Balance Terms is configured via the Host System Integration menu.

Displaying Terms on the Welcome Page is configured via the Term Payments option on the Payment Configuration menu.
**Default Terms for Alternate Host System Accounts**

<table>
<thead>
<tr>
<th>Campus Code</th>
<th>Student Level</th>
<th>Host System Account</th>
<th>Default Term</th>
<th>Action</th>
</tr>
</thead>
<tbody>
<tr>
<td>SAT</td>
<td>Satellite</td>
<td>Satellite Account</td>
<td>201030</td>
<td>Change Delete</td>
</tr>
<tr>
<td></td>
<td>Level</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>GR</td>
<td>Graduate</td>
<td>Graduate Account</td>
<td>201010</td>
<td>Change Delete</td>
</tr>
</tbody>
</table>

*Also located on the Host System Integration menu*
# New Payment Options

## Account Payment

<table>
<thead>
<tr>
<th>Amount</th>
<th>Payment Method</th>
<th>Confirmation</th>
<th>Receipt</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Select Payment</strong></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>☐ Current account balance:</td>
<td>$4,360.00</td>
<td>$4360.00</td>
<td></td>
</tr>
<tr>
<td>☐ Pay by term:</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>☐ Fall 2010</td>
<td>$200.00</td>
<td>$200.00</td>
<td></td>
</tr>
<tr>
<td>☐ Fall 2011</td>
<td>$5,465.00</td>
<td>$5465.00</td>
<td></td>
</tr>
<tr>
<td>☐ Spring 2011</td>
<td>($1,305.00)</td>
<td>($1,305.00)</td>
<td></td>
</tr>
<tr>
<td>☐ Pay by line item:</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td><em>(Paid items may appear in this list until payment records are updated.)</em></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>☐ Parking Fines (28-JAN-2009)</td>
<td>$25.00</td>
<td>$25.00</td>
<td></td>
</tr>
<tr>
<td>☐ Library Fines (28-DEC-2009)</td>
<td>$10.00</td>
<td>$10.00</td>
<td></td>
</tr>
<tr>
<td>☐ Housing (25-DEC-2009)</td>
<td>$2,700.00</td>
<td>$2,700.00</td>
<td></td>
</tr>
<tr>
<td>☐ Housing (01-AUG-2009)</td>
<td>$400.00</td>
<td>$400.00</td>
<td></td>
</tr>
</tbody>
</table>

Payment Date: **9/2/11**

Memo:
New Account Payment Options

Account Payment

Payment Amount

Select Payment
- Current account balance: $5,893.00
- Future due: $0.00
- Pay by term:
  - Fall 2009: $400.00
  - Spring 2010: $0.00
- Pay by Inc item:
  - Parking Fines: $25.00
  - Parking Fines: $25.00

Payment Date: 4/27/10
Memo:

Enable the Following Payment Options

- Total account balance: Yes
- Statement amount: Yes
- Amount due: Yes
- Future amount due: Yes
- Term payments: Yes
Last 4 Digits of Saved Payment Method Visible to Student

Also available to your team via the Customer Service Lookup area
Billable Moment

- Additional items for students & authorized users to purchase while paying on an account
- Post a charge to the student’s account for the purchase
- Can be date sensitive
- Payment can be collected at purchase or paid later
Billable Moment

![Image of account payment page from Your Campus](image)

### Account Payment

<table>
<thead>
<tr>
<th>Item Description</th>
<th>Pay</th>
<th>Quantity</th>
<th>Total</th>
</tr>
</thead>
<tbody>
<tr>
<td>Parking Permit</td>
<td>Pay now</td>
<td>1</td>
<td>$500.00</td>
</tr>
<tr>
<td>Library Donation</td>
<td>Pay now</td>
<td>1</td>
<td>$0.00</td>
</tr>
<tr>
<td>Meal Plan Upgrade</td>
<td>Payment due now</td>
<td>1</td>
<td>$485.00</td>
</tr>
<tr>
<td>Transcript</td>
<td>Payment due now</td>
<td>1</td>
<td>$25.00</td>
</tr>
</tbody>
</table>

**Current Total:** $0.00
Billable Moment

Managing Additional Billable Items:

- Turn on additional purchase items in the student application:
  - Yes
  - No
  - Save

Add New:

<table>
<thead>
<tr>
<th>Name</th>
<th>Status</th>
<th>Action</th>
</tr>
</thead>
<tbody>
<tr>
<td>Parking Permit</td>
<td>OFFLINE</td>
<td>View Details/Edit</td>
</tr>
<tr>
<td>Graduation Fee</td>
<td>ONLINE</td>
<td>View Details/Edit</td>
</tr>
<tr>
<td>Graduate Housing</td>
<td>OFFLINE</td>
<td>View Details/Edit</td>
</tr>
<tr>
<td>Library Donation</td>
<td>ONLINE</td>
<td>View Details/Edit</td>
</tr>
<tr>
<td>Meal Plan Upgrade</td>
<td>OFFLINE</td>
<td>View Details/Edit</td>
</tr>
<tr>
<td>Transcript</td>
<td>OFFLINE</td>
<td>View Details/Edit</td>
</tr>
<tr>
<td>Student Snack Pack</td>
<td>ONLINE</td>
<td>View Details/Edit</td>
</tr>
</tbody>
</table>
## Configure Additional Billable Items

The user can select these additional items during the payment process. Payment confirmation will include any student account payment and any additional selected items.

### Configuration Details

<table>
<thead>
<tr>
<th>Field</th>
<th>Value</th>
</tr>
</thead>
<tbody>
<tr>
<td>Name</td>
<td>Graduation Fee</td>
</tr>
<tr>
<td>Description</td>
<td>Cap and Gown</td>
</tr>
<tr>
<td>Charge detail code</td>
<td>MISC</td>
</tr>
<tr>
<td>Payment amount</td>
<td>$150.00</td>
</tr>
<tr>
<td>Force payment?</td>
<td>Yes</td>
</tr>
<tr>
<td>Start date</td>
<td>10/19/10</td>
</tr>
<tr>
<td>End date</td>
<td></td>
</tr>
<tr>
<td>Current status</td>
<td>ONLINE</td>
</tr>
</tbody>
</table>

Limit items displayed to attribute code(s): (Separate multiple codes with a comma.)

- Match ANY of the codes listed
- Match ALL codes listed
Line Item Payments

- Allows payment against specific charges already on a student’s account.
- The school decides which items are eligible for line item payments.
- Student only sees eligible items in the Pay by Line Item area.
- Payment is taken and applied directly to specific line item.
- Commonly called a “Tpay” by Banner schools.
# Line Item Payments

## Account Payment

<table>
<thead>
<tr>
<th>Amount</th>
<th>Payment Method</th>
<th>Confirmation</th>
<th>Receipt</th>
</tr>
</thead>
<tbody>
<tr>
<td>Current account balance:</td>
<td></td>
<td>$4,360.00</td>
<td>$4,360.00</td>
</tr>
<tr>
<td>Pay by term:</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Fall 2010</td>
<td></td>
<td>$200.00</td>
<td>$200.00</td>
</tr>
<tr>
<td>Fall 2011</td>
<td></td>
<td>$5,465.00</td>
<td>$5,465.00</td>
</tr>
<tr>
<td>Spring 2011</td>
<td></td>
<td>($1,305.00)</td>
<td>($1,305.00)</td>
</tr>
<tr>
<td>Pay by line item:</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Parking Fines (28-JAN-2009)</td>
<td></td>
<td>$25.00</td>
<td>$25.00</td>
</tr>
<tr>
<td>Library Fines (28-DEC-2009)</td>
<td></td>
<td>$10.00</td>
<td>$10.00</td>
</tr>
<tr>
<td>Housing (25-DEC-2009)</td>
<td></td>
<td>$2,700.00</td>
<td>$2,700.00</td>
</tr>
<tr>
<td>Housing (01-AUG-2009)</td>
<td></td>
<td>$400.00</td>
<td>$400.00</td>
</tr>
</tbody>
</table>

Payment Date: 9/2/11

Memo:
Line Item Payments

Manage Line Item Payments

Allow payments to be applied toward individual line items:

- Yes
- No

Save

Add New

<table>
<thead>
<tr>
<th>Name</th>
<th>Status</th>
<th>Action</th>
</tr>
</thead>
<tbody>
<tr>
<td>Flight fees</td>
<td>ONLINE</td>
<td>View Details/Edit</td>
</tr>
<tr>
<td>Graduation Fee</td>
<td>OFFLINE</td>
<td>View Details/Edit</td>
</tr>
<tr>
<td>Parking</td>
<td>ONLINE</td>
<td>View Details/Edit</td>
</tr>
<tr>
<td>Library Fees</td>
<td>ONLINE</td>
<td>View Details/Edit</td>
</tr>
<tr>
<td>Housing</td>
<td>ONLINE</td>
<td>View Details/Edit</td>
</tr>
</tbody>
</table>
Line Item Payments

Configure Line Item Payment

For each item, enter EITHER one or more detail codes OR a single category code.

**Detail codes:** You can use an asterisk (*) as a single-character wild card in detail codes. Separate multiple detail codes with a comma.

<table>
<thead>
<tr>
<th>Name:</th>
<th>Housing</th>
</tr>
</thead>
<tbody>
<tr>
<td>Detail code(s) or Category code:</td>
<td>HOUS</td>
</tr>
<tr>
<td>Item uses a category code:</td>
<td>Yes</td>
</tr>
<tr>
<td>Lock payment amount:</td>
<td>Yes</td>
</tr>
<tr>
<td>Exclude detail code(s):</td>
<td></td>
</tr>
<tr>
<td>Current status:</td>
<td>ONLINE</td>
</tr>
</tbody>
</table>
Electronic 1098T statements

- Available for schools who have licensed eBill
- Student opts out of receiving paper statement
- Statement loaded using same loading screen as eBill
- Visible to students (and to authorized users that have been granted access by the student)
- 1098T report can be used to report students who have opted into the process. Report is exportable to CSV
Please read the following carefully:

IRS regulations state that each student who files a request to receive a 1098-T electronically must also provide his/her consent electronically. By clicking on Accept Consent, you state your intent to receive your 1098-T form electronically for each year that you attend this university. Furthermore, you agree to return to this site to print, email or save your 1098-T. With this consent for an on-line electronic 1098-T, please understand that a paper copy of your 1098-T will NOT be mailed. If you elect not to consent, a paper copy of your 1098-T will be sent to you via US Mail.

Your paperless 1098-T choice can be changed at anytime via the My Profiles page.

Accept Consent  I Do Not Consent
1098T Loading Process

Load Statements

Load student bills, 1098-T statements, or student email addresses.

Extractor/Loader Status

Extractor / Loader status: Not Running
Last process started at: 3/25/11 12:53:12 PM
Last process stopped at: 3/25/11 12:53:31 PM
Last process duration: 19 Seconds
Records encountered: 14
Records converted/loaded: 13
Average record time: 1.46 seconds.

View Logs  View Exceptions

Extract Data and Load Statements

Select item to load:

Statements
## Electronic Presentation of 1098T

### eBills

Select the statement to view: 02/01/2011

#### Most Recent Billing Statement

Current balance includes activity since your last statement, including recent payments and new charges.

<table>
<thead>
<tr>
<th>Account Description</th>
<th>Statement Date</th>
<th>Statement Amount</th>
<th>Current Balance</th>
<th>Action</th>
</tr>
</thead>
<tbody>
<tr>
<td>Student Accounts Statement -- Payment Due On 2/1/11</td>
<td>2/1/11</td>
<td>$3,267.50</td>
<td>$8,223.75</td>
<td>View</td>
</tr>
</tbody>
</table>

#### 1098-T Tax Statement

<table>
<thead>
<tr>
<th>Tax Year</th>
<th>Action</th>
</tr>
</thead>
<tbody>
<tr>
<td>2009</td>
<td>View</td>
</tr>
</tbody>
</table>
Electronic Presentation of 1098T

<table>
<thead>
<tr>
<th>FILER'S name, street address, city, state, ZIP code, and telephone number</th>
<th>1</th>
<th>Payments received for qualified tuition and related expenses</th>
<th>OMB No. 1545-1574</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>$</td>
<td></td>
<td></td>
</tr>
<tr>
<td>FILER'S federal identification no.</td>
<td>STUDENT's social security number</td>
<td>2</td>
<td>Amounts billed for qualified tuition and related expenses</td>
</tr>
<tr>
<td></td>
<td>8888888888</td>
<td>$7154</td>
<td></td>
</tr>
<tr>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>STUDENT'S name</td>
<td></td>
<td>3</td>
<td>If this box is checked, your educational institution has changed its reporting method for 2009</td>
</tr>
<tr>
<td>Student, Ken</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Street address (including apt. no.)</td>
<td></td>
<td>4</td>
<td>Adjustments made for a prior year</td>
</tr>
<tr>
<td>122435 Beverly</td>
<td></td>
<td>$0</td>
<td></td>
</tr>
<tr>
<td>City, state, and ZIP code</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Sometown, KS, 66062-8712</td>
<td></td>
<td>5</td>
<td>Scholarships or grants</td>
</tr>
<tr>
<td></td>
<td></td>
<td>$12,765.4</td>
<td></td>
</tr>
<tr>
<td>Service Provider/Account No. (see instr.)</td>
<td></td>
<td>6</td>
<td>Adjustments to scholarships or grants for a prior year</td>
</tr>
<tr>
<td>B80000011</td>
<td></td>
<td>$1011.1</td>
<td></td>
</tr>
<tr>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td></td>
<td></td>
<td>7</td>
<td>Checked if the amount in box 1 or 2 includes amounts for an academic period beginning January - March 2010</td>
</tr>
<tr>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td></td>
<td></td>
<td>8</td>
<td>Checked if at least half-time student</td>
</tr>
<tr>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td></td>
<td></td>
<td>9</td>
<td>Checked if a graduate student</td>
</tr>
<tr>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td></td>
<td></td>
<td>10</td>
<td>Ins. contract reimb./refund</td>
</tr>
<tr>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

Form 1098-T
(keep for your records)

Department of the Treasury - Internal Revenue Service
# Opt-in 1098T Report

Display Consent Agreements that have expired:  
- Yes  
- No

**Consent Date Range:**  
- From: 8/15/11  
- To: 9/2/11

<table>
<thead>
<tr>
<th>Student ID</th>
<th>Consent Date</th>
<th>End Date</th>
<th>Agreement</th>
</tr>
</thead>
<tbody>
<tr>
<td>B80000096</td>
<td>2011-09-02 09:08:00.0</td>
<td>2011-09-02 09:08:00.0</td>
<td>View</td>
</tr>
<tr>
<td>B80000003</td>
<td>2011-08-23 16:12:48.0</td>
<td>2011-08-23 16:12:48.0</td>
<td>View</td>
</tr>
<tr>
<td>B80000036</td>
<td>2011-08-25 13:00:50.0</td>
<td>2011-08-25 13:00:50.0</td>
<td>View</td>
</tr>
</tbody>
</table>

**Download Report**
Payment Plans

- Elimination of the “Other Charges” box during student plan enrollment
- Automatic Plan Enrollment
- Ability to control whether prior term financial aid impacts plan enrollment
- Plan Enrollment Holds
- Ability to disable payment plans
- Ability to mark installments for estimated plans as paid
- New text message for Payment Plan Installment Due
- Student eMail Address added to Delinquency Report
Elimination of the “Other Charges” Amount during plan enrollment

The “Other Charges” amount is still available on the Welcome Page after a student has completed plan enrollment.

<table>
<thead>
<tr>
<th>My Account</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Current Account Status</strong></td>
</tr>
<tr>
<td>Current Balance:</td>
</tr>
<tr>
<td>Payment Plans</td>
</tr>
<tr>
<td>Test 2 - Spring ETFL Res</td>
</tr>
<tr>
<td>Other Charges</td>
</tr>
<tr>
<td>Not Included In Plan:</td>
</tr>
</tbody>
</table>

[Make a Payment]  [View Account Activity]
Automatic Plan Enrollment

Plan Migration
When a user migrates to a new plan, payments are recalculated using the new plan’s settings. Late fees incurred to date migrate with the amount due.

General Settings  Enrollment  Worksheet Items  Installments  Late Fees  Plan Migration

Allow Migration From Estimated Fall 2010 Plan to the Following Plans

<table>
<thead>
<tr>
<th>Plan</th>
<th>Yes</th>
<th>No</th>
</tr>
</thead>
<tbody>
<tr>
<td>Fall 2010 Plan</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Spring 2011 Recalculating 3-Installs</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Estimated</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Quick Installment Plan</td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

Automatic Enrollment

Automatically enroll students in: Fall 2011 Recalculating 3-Installs

Enrollment date: 8/15/11

Post set up fee at enrollment: Yes  No

Schedule payments for new plan if scheduled in original plan: Yes  No

Save
Controlling whether prior term financial aid impacts plan enrollment

Unpaid Balances from Previous Terms

Select balance option:

- DO NOT include unpaid balance from a previous term.
- Include unpaid balances in this plan regardless of the amount.
- Deny enrollment if unpaid balance from previous terms exceeds $500.

Include previous term financial aid when calculating enrollment eligibility into a payment plan? [ ] Yes [ ] No

Select one or more terms to include their balances:

- 201009 - Fall 2010
- 200906 - Summer 2009
- 201010 - Graduate Fall 2010
- 201001 - Spring 2010
- 201030 - Satellite Fall 2010
- 200909 - Fall 2009

Located on the Worksheet Items tab for each plan
Payment Plan Holds

Located in the Payment Configuration menu under the “Use Hold Codes to block user activity” link
### Ability to disable payment plans

Your plan recalculation is set up to occur daily. To change how often your plans recalculate, go to the Batch Config page. Payment plans can't be brought online until you add worksheet items.

Post payment plan installments as memo items:  
- Yes  
- No

#### Manage Payment Plans

<table>
<thead>
<tr>
<th>Plan Name</th>
<th>Status</th>
<th>Worksheet Items</th>
</tr>
</thead>
<tbody>
<tr>
<td>Spring 2011 Recalculating 3-Installments</td>
<td>ONLINE</td>
<td>Edit Worksheet Items</td>
</tr>
<tr>
<td>Estimated Fall 2010 Plan</td>
<td>OFFLINE</td>
<td>Edit Worksheet Items</td>
</tr>
<tr>
<td>Estimated</td>
<td>OFFLINE</td>
<td>Edit Worksheet Items</td>
</tr>
</tbody>
</table>

**Customer Service**

Student ID: [ ]  

[View]
Notes about Disabling Payment Plans

- Removes plan from the Manage Payment Plans screen.
- Disabled plans can be retrieved via the View Disabled Plans button.
- Disabled plans will not recalculate *however* they could still be active plans and could be expecting payments and subject to late payment fees.
- Students cannot enroll in disabled plans however students who enrolled previously are still enrolled and can continue to pay against the plan. Their plan would not recalculate to pick up new charges or payments outside made outside of the Bill+Payment Suite.
eRefunds

- Change to appearance of refund tab and easier to opt into the process
- Separation of refund profile from payment profile
- New Pre-note options
- Refund Account Report now includes date student signed up
## eRefunds

### Direct Deposit Bank Account

<table>
<thead>
<tr>
<th>Account Description</th>
<th>Actions</th>
</tr>
</thead>
<tbody>
<tr>
<td>My Checking Account</td>
<td>Edit</td>
</tr>
</tbody>
</table>

### Refund History for Vera L. Student

To sort, click on the desired column header.

<table>
<thead>
<tr>
<th>Date</th>
<th>Time</th>
<th>Type</th>
<th>Reference Number</th>
<th>Amount</th>
</tr>
</thead>
<tbody>
<tr>
<td>6/18/09</td>
<td>17:24:23</td>
<td>ACH</td>
<td>753</td>
<td>$275.00</td>
</tr>
</tbody>
</table>
New Pre-Note Options

Located on Payment Configuration Menu
Refund Account Report includes the date student signed up.

Date shown is the Date student signed up for refunds. If the account was created previously, that date is available in the ACH agreement in the Payment Gateway.
Other Op Center and Student Configuration Changes

- Ability to disable scheduled account payments (while allowing scheduled payment plan installments)
- Ability to limit re-attempts of failed scheduled payments
- New Authorized User Report
- Ability to disable authorized user accounts
- New notification of system errors during batch process
Disabling Scheduling of Student Account Payments

Does not impact scheduled payment plan installments
Ability to limit re-attempts of failed scheduled payments

- Allow payments from savings accounts:
- Allow users to save their payment methods:
- Use Address Verification Service (AVS):
- Require Card Validation Value (CVV):
- Show payment options for charges not included in a payment plan:
- Allow users to set up automatic bill payments:
- Allow users to schedule payments:
- Lock the payment amount (students must pay the displayed amount):
- Max number of credit card authorization attempts:
- Users will be charged a fee of

$15.00 for returned electronic checks
Authorized User Report

Disabling an authorized user removes that user from the associated student. The authorized user's record will persist in the plan history.

Lookup Authorized Users

- All Authorized Users (CSV format only)
- Filter by Student ID:
- Filter by Authorized User Name:
- Filter by Authorized User Email: choward@touchnet.com

<table>
<thead>
<tr>
<th>Name</th>
<th>Email Address</th>
<th>Authorization Date</th>
<th>Last Log-in Date</th>
<th>Student ID</th>
<th>Action</th>
</tr>
</thead>
<tbody>
<tr>
<td>Chris Howard</td>
<td><a href="mailto:choward@touchnet.com">choward@touchnet.com</a></td>
<td>7/25/11</td>
<td>8/23/11</td>
<td>M10313951</td>
<td>View Details</td>
</tr>
</tbody>
</table>

Download Report
Questions?

• Let’s review some of the questions you’ve submitted today.
• Have questions later?
  ▪ Email tnflights@touchnet.com
  ▪ Visit the Client Community Site and post to the Flight One Forum. The Flights area is located at https://clientcommunity.touchnet.com/web/display/U6flights