

## **Dining Services - What do I need to know?**

### **Before coming to the dining hall:**

This year we are asking all students to choose a designated lunch period based on your class schedule. In coordination with the university, you will be receiving a survey to select your lunch time slots. Please complete this survey between August 10<sup>th</sup> thru August 14<sup>th</sup>. You will choose one time slot for Monday/Wednesday/Friday lunch and one time slot for Tuesday/Thursday lunch. No time slots are required for breakfast, dinner, or on the weekends.

We also encourage you to download the Bite+ app, available for use beginning August 17<sup>th</sup>. This will allow you to view the menu before you arrive, helping to speed up service by guiding you to the stations with your favorite food choices. You can choose to dine-in if seating is available, and you always have the option to take your meals to go.

### **When you arrive:**

Starting with Dinner on Wednesday, August 12<sup>th</sup> all student meal plans will be active and ready to use. A dining hall employee will greet you wearing a mask at the door, to help regulate numbers and encourage social distancing. They will also help to communicate seating availability. Your student ID will be scanned as you enter.

Once in the dining hall you will notice floor decals to help with social distancing, as well as additional directional signage. If you are interested in an entrée salad or sandwich with sides, you may choose our Simply-To-Go line for expedited service through pre-portioned options. If you are interested in items from the dining hall menu, you may choose to dine-in (if seating is available) or each station will have compostable containers of various sizes so you can take your meal items to-go, including a beverage.

NOTE: Personal beverage containers are NOT allowed to be re-filled in our dining locations.

All stations will be served by a dining services employee; no self-serve options will be available. The only exception are our beverage stations, which will be near hand sanitizer stations. Please use hand sanitizer prior to dispensing your beverage. Condiments, sauces and dressings will be pre-portioned and available at the appropriate station (e.g. ketchup, mustard and mayonnaise at the grill station). Whole fruits will be pre-wrapped. Disposable silverware packets will be available, or you may request regular silverware at each station. There will be no napkin holders on the dining room tables, but there will be no-touch napkin dispensers at each station. Exits will be clearly labeled to encourage one-way traffic.

### **Do I have to wear a mask?**

All dining services employees will always be wearing masks and gloves. UTM is requiring all students to wear a mask upon entering and while in any dining services location. Masks should only be removed once seated at your table to eat your meal.

### **Can I eat with my friends?**

Limited seating is available in the dining hall (50% of our normal seating capacity). Our dining service employees at the cash registers will let you know if seating is available. If the dining room is full you will

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be given the option to wait for a table or take your meal to-go. Please be mindful of others and dining capacity. Though no time limit will be placed on your dining experience, we ask that you change the table label to “Needs Cleaning” and promptly exit once finished with your meal to allow for table cleaning and additional diners to be seated. Please do not rearrange furniture as they are currently spaced to allow for social distancing.

### **Can I pay with cash?**

Yes, however we are encouraging all customers to use their student ID (Captains Cash or Skyhawk Silver), credit card or debit card for purchase.

### **Details by Location**

Hangar – Order in person, no seating available

Gooch – Order in person, Grab and Go, no seating available

Food Court – Please enter near the On The Fly entrance, proceed through the door near Chick Fil A to the cash register and out the side door. No seating available.

- Chick Fil A – All items will be pre-portioned and ready for pick up as a Grab and Go option.
- Mein Bowl – Order in person

Skyhawk Dining – Order in person. Limited seating will be available. Grab and Go items such as salads and wraps.

On the Fly – Offering expanded snack selections.

### **Health & Safety, Behind the Scenes – COVID 19 Safety Steps**

All Dining Service employees will always wear masks and gloves.

All Dining Services employees have received special COVID training. Topics include proper sanitation and cleaning schedules, proper use of Personal Protective Equipment (PPE), including masks, gloves, physical distancing protocols and more. Precautions will be taken in all on campus dining facilities as well as back of the house (kitchen) prep areas. This training is in addition to the normally scheduled food safety and sanitation training. Frequent updates and reminders will be provided during daily huddles.

Increased cleaning. Supervisors for each shift will ensure proper cleaning and physical distancing. Additional employees have been hired to meet both local and national cleaning and sanitation standards. These employees will be present each day to clean tables, high touch surfaces and beverage stations.

Pre-shift Wellness screen. Prior to entering the work environment all dining services employees will complete a no touch temperature check and complete a set of survey questions. A step by step plan is in place for managers who have employees who are sick or who have been in contact with someone diagnosed with COVID-19.

### **What if I need a COVID-19 test or test positive for COVID-19? Will I still be able to get food?**

A plan is in place to allow safe food delivery to anyone in quarantine awaiting test results, as well as for anyone who has test positive for COVID-19. Should you fall into either category, a member of the UTM staff will contact you for more details.

**Do you have a question that wasn't answered?**

Please contact Tom Oehler, General Manager of Sodexo Campus Services, at [Thomas.oehler@sodexo.com](mailto:Thomas.oehler@sodexo.com).