Using AIM (for Registered Students):

Office of Disability Services
University of Tennessee at Martin

Last Updated 7/28/20
What is AIM?

• Accessible Information Management (AIM)
• Online portal for students registered with ODS to receive accommodations.
• Students registered with Disability Services use AIM to generate their Accommodation Letters and make those requests each semester for main campus (Martin, TN) courses.

• NOTE: To ensure that you do not miss important emails sent via AIM, we encourage you to either:
  1. Add the domain "post.accessiblelearning.com" to your safe sender list (click here for Outlook 365 instructions), or
  2. Regularly check your junk mail folder.
Login to AIM

• Each semester, you will need to Log in to AIM to submit your accommodation requests.
Your dashboard may notify you of e-agreements that you need to sign. Please review these documents and acknowledge them using the prompts on the screen.
You should now see a list of your enrolled courses. If you do not see one or more of your courses, please contact ODS.

**Important Note**

1. Course may take **up to 48 hours** to display in the system after you have registered for your courses. If you do not see one or more of your courses in the list below **48 hours** after registering, please contact Office of Student Life Disability Services.

2. Your courses might not display below if you are part of the course waiting list.

3. If you are **unable to select the checkbox** from the list of courses below, that means you have submitted your request for accommodation for that course.

4. If you wish to **modify your accommodation request** (change, cancel a request) scroll down until your course is displayed and select either modify request or cancel request.

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**Step 1: Select Class(es)**

- **Summer 2019** - BUSMGT 2320.0010 - BUS STATISTICS (LEC) (CRN: 3568)
- **Summer 2019** - BUSMGT 2320.0011 - BUS STATISTICS (REC) (CRN: 3567)

**Step 2 - Continue to Customize Your Accommodations**
Select each course in which you are requesting accommodations. Then, click the button "Step 2 – Continue to Customize Your Accommodations"
Reminder: Generating Letters and Requesting Exam Accommodations in a Course

• When generating an Accommodation Letter, be sure to select Exam Accommodations if you would like to take your quizzes or exams with accommodations at ODS.
For each course, select all of the accommodations that you are requesting. This checkbox feature allows you to create customized letters for each course! When finished, click the button "Submit Your Accommodation Requests."
The letters will be emailed to you and your instructor(s). You may also choose to download a PDF copy of the letter by selecting the course from the dropdown menu at the top of the page, then selecting "Generate PDF." Downloading a PDF copy is optional. If you have any concerns with this information being shared with instructors via email, please speak with an ODS staff member.
IMPORTANT REMINDERS:

• Now that your letters have been sent, be sure to: (1) discuss your accommodation requests with the relevant faculty/staff, (2) complete any remaining accommodation procedures described on our webpage, and (3) contact ODS with any questions or concerns.

• NOTE: If you make any changes to your accommodation selections after the first time you generate a Course Accessibility Letter, you will not be able to generate the revised letter without approval from ODS. These approvals typically take 1 business day to process.
Next Steps, Continue Reading

• Continue reading this PowerPoint for next steps for the following accommodations (if eligible):
  • Requesting attendance/deadline modifications,
  • Submitting accessible media requests,
  • Scheduling exams in AIM
• Your Accommodation Letter will briefly describe the purpose of these accommodations, as well as direct the instructor to the supplemental accommodation instructions. Your instructor should read the supplemental instructions to understand how to implement these accommodations in their courses.
Submitting Accessible Media Requests (if eligible)

• Sending your Accommodation Letter does NOT automatically send a material conversion request to ODS.

• You still need to send all material conversion requests to disabilityservices@utm.edu with appropriate advance notice (ideally one semester in advance, immediately after registering for classes).
How to schedule exams in AIM:
Overview of Alternative Testing Process

1. (Optional) Instructors or Course Coordinators can proactively fill out the Testing Agreement using the Instructor Portal at beginning of semester.

2. Student requests accommodations for a course using the AIM portal. AIM automatically generates an email to the instructor with the Accommodation Letter attached. If exam accommodations were requested and no Testing Agreement is on file, a link to the form is included.

3. Student submits their specific exam scheduling requests in AIM.

4. Disability Services staff cross-reference student exam requests with Testing Agreements. Student receives a confirmation email when a request is approved/denied. If no Testing Agreement is on file, Disability Services follows up with the instructor.

5. Disability Services sends consolidated reminder emails to instructors and course coordinators (one email per recipient) to submit materials for an upcoming exam. Materials uploaded to AIM can be assigned to a specific student or to an entire section.
Alternative Testing Flowchart

Student requests testing accommodations via the AIM Portal. They will select the accommodations they wish to use for the specific course (Faculty Notification Letter is sent to instructor with link to Testing Agreement)

Student lists dates and times to take all quizzes, midterms, and finals at SLDS

Did instructor fill out the Testing Agreement?

Yes

The Exam Staff Cross-Reference the dates and times that the student lists for their exams with the Testing Agreement to Verify whether we can schedule the exams for the student’s requested times.

Student is all set for their exams!

No

Student is scheduled for a “Placeholder” Exam until instructor fills out the Testing Agreement

Instructor fills out Testing Agreement after reminders are sent

Key

Red (Student)
Purple (Instructor)
Green (Exam Staff)
Navigating to Alternative Testing Module

- On the left side of your screen, you will select Alternative Testing
Selecting a Course for Exam Scheduling

• Select the class for which you wish to schedule a quiz or exam at ODS, and click “Schedule an Exam”
Scheduling Individual Quizzes/Exams

- This will lead you to the Exam Detail, where you will fill out the type of exam, date, time, and accommodations you wish to use (please note, only select the accommodations you wish to use for that specific exam)
After Submitting a Scheduling Request

- You will receive an email either approving your exam request, or asking you to contact our office due to your request not complying with the rules your instructor specifies.
- You can check the status of all your exams at any point by logging in to AIM and selecting the Alternative Testing tab.
Final Exams

• During the University’s Finals Week, ODS uses the official final exam schedule decided by administration. Discuss your final exams schedule with your instructors. Select the agreed upon date and start time for your finals.

• When you request a final exam, it will be listed as “approved” and is subject to change. You will receive your finalized date/time/location no later than 1 week before the 1st day of Finals Week.

• In order to coordinate all testing accommodations during Finals Week, Disability Services reserves the right to move a final exam to either of the two closest start times on the same day.

• Students will receive a confirmation email of their final exam dates/times/locations no later than 1 week prior to the first day of Finals Week.

• For students approved for double time: Please be aware that the start times for your finals may be slightly adjusted by Disability Services to fit our modified schedule for double time. Your modified start time will be communicated to you via email, along with your date and location.
Alternative Testing Agreement

• If your instructor has not filled out the Alternative Testing Agreement by the time you schedule your exams, you will be notified via an automatic email

• ODS sends reminder emails to instructors to fill out their agreements. You may want to remind your instructor to fill out the agreement as well.

• The Testing Agreement will allow ODS to compare your requested times with those approved by the instructor

• It will also inform us of any necessary information for our office to proctor your exams.
Checking Exam Status

• At any time, you can check the status of all your exam requests by logging into AIM using your UTM credentials

• You will select the Alternative Testing tab on the left side of the screen to view all of your exam information

• ODS will send reminders to your UTM email in advance of all of your exams, informing you of the dates and times
Day of the Exam

• The proctoring of exams is not planned to be different from current methods
• You will still report to our office to take exams, show ID, and we will contact your instructor about any questions you may have.
Questions?

If you have any questions, please feel free to call us at **731-881-7195**, or email us at disabilityservices@utm.edu.